



Soule Solutions offers Preventative Maintenance packages that will keep your computers healthy, protected, up-to-date and most importantly – Up and Running!

We offer a cost-effective solution to smaller-sized companies and individuals. Our Preventative Maintenance packages reduce the cost that you would spend if you wait for problems to develop.

We liken this service to a 3000-mile oil change for your car. When you take your car in for a routine “tune-up”, your car runs better, lasts longer and you have fewer problems in the long run. By investing in a routine Preventative Maintenance package, you can be sure to see the same results for your computers.

## Who We Are

### About Us

Soule Solutions provides one-on-one computer support and solutions to the Cincinnati Tri-State area. We specialize in residential and business services, offering mobile, in-shop and remote desktop solutions, networking and maintenance, as well as building custom computer systems, upgrades, and much more.

### Contact Us

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WHERE IMAGINATION BECOMES INNOVATION

31 Crawford St.

Middletown Ohio 45044



## Computer and Network maintenance packages

**YOU HAVE  
MORE  
IMPORTANT  
THINGS TO  
WORRY ABOUT**

*Your company's new IT  
department*

**Preventive maintenance cleaning includes the following:**

- Dirt and dust cleaning
- Hard Drive testing
- RAM testing
- Remove Windows Temporary/Junk Files
- Remove Unnecessary Programs from Windows Startup
- Remove Unwanted/Unneeded Software Programs
- Check and Remove Spyware/Malware
- Verify/Install Windows Critical Updates
- Verify/Install 3rd Party Software Updates
- Verify and Clean Windows Registry
- Clear Internet Browsing History, Cookies, Cache
- Remove Unneeded add-ons and toolbars from Internet Browser
- internet speed test

**Soule Solutions Support Suite detects problems with:**

- Processor temperature and fan speed
- graphics card temperature and fan speed
- motherboard temperature and fan speed
- Windows User Account Control (UAC) is activated
- Internet security settings are secure
- Anti-Virus is active and up to date
- Windows automatic updates are enabled
- Firewall is active and up to date
- Spyware and Malware protection is active and up to date
- hard drive capacity, temperature and S.M.A.R.T. Data
- unwanted software installed
- important software uninstalled

The below chart outline what is included in each of our plans per machine, it is assumed there is a printer connected to each machine on the plan

	Server	Business Work Station Plus	Business Work Station
<b>Preventive Maintenance Cleaning</b>	Twice a year On Site	Twice a year On Site	Twice a year On Site
<b>Soule Solutions Support Suite</b>	✓	✓	✓
<b>AVG Cloud Care Business Class Anti-Virus</b>	✓	✓	✓
<b>Free Phone Support (Regular business Hours, except Server 24 hours day)</b>	✓	✓	✓
<b>Free Remote Support (Regular business Hours, except Server 24 hours/day)</b>	4 Hours/Mo	2 Hour/Mo	1 Hour/Mo
<b>Network/Wireless Security Audit</b>	✓	✓	
<b>Data Backup (3-2-1 Model)</b>	✓	✓	
• <b>Managed Unlimited Cloud Backup</b>	✓	✓	
• <b>Internal Backup*</b>	✓	✓	✓
• <b>Backup testing</b>	✓	✓	✓
<b>Free Virus Removal (up to 3 times per year)</b>	✓	✓	✓
<b>Free Loaner Laptop</b>	✓	✓	✓
<b>Website Online and Healthy</b>	✓	✓	
<b>Internet Connection Online (Must have a static IP)</b>	✓	✓	
<b>Employee Discount Card**</b>	✓	✓	
<b>Future Labor Discount</b>	20%	20%	20%
<b>Monthly Cost</b>	\$70	\$50	\$25
<b>Yearly Cost (receive 2 months free)</b>	700	500	250

\*Internal backup requires a NAS Drive, dedicated computer or external hard drive to receive backups.

\*\* One card for each machine on the plan, good for use by any employee for 20% off labor for their own personal machine

**Additional equipment if needed**

<b>Surge Protector/UPS (Battery Backup)</b>	<b>\$225/per computer</b>
<b>NAS Backup</b>	
• <b>1TB RAID 1 w/External Backup</b>	\$525
• <b>2TB RAID 1 w/External Backup</b>	\$625
• <b>3TB RAID 1 w/External Backup</b>	\$725
<b>External USB 3.0 Hard Drive</b>	
• <b>1TB</b>	\$85
• <b>2TB</b>	\$120
• <b>3TB</b>	\$155