



Who We Are

About Us

Soule Solutions provides one-on-one computer support and solutions to the Cincinnati Tri-State area. We specialize in residential and business services, offering mobile, in-shop and remote desktop solutions, networking and maintenance, as well as building custom computer systems, upgrades, and much more.

Contact Us

Phone: (513) 435-1881

Email: mike@soulesolutions.net

Web address: www.soulesolutions.net



WHERE IMAGINATION BECOMES INNOVATION

31 Crawford St.

Middletown Ohio 45044



Computer and Laptop Maintenance Packages

**YOU HAVE
MORE
IMPORTANT
THINGS TO
WORRY ABOUT**

*Your family's new IT
department*

Preventive maintenance cleaning includes the following:

- Dirt and dust cleaning
- Hard Drive testing
- RAM testing
- Remove Windows Temporary/Junk Files
- Remove Unnecessary Programs from Windows Startup
- Remove Unwanted/Unneeded Software Programs
- Check and Remove Spyware/Malware
- Verify/Install Windows Critical Updates
- Verify/Install 3rd Party Software Updates
- Verify and Clean Windows Registry
- Clear Internet Browsing History, Cookies, Cache
- Remove Unneeded add-ons and toolbars from Internet Browser
- Internet speed test

Soule Solutions Support Suite detects problems with:

- Processor temperature and fan speed
- Graphics card temperature and fan speed
- motherboard temperature and fan speed
- Windows User Account Control (UAC) is activated
- Internet security settings are secure
- Anti-Virus is active and up to date
- Windows automatic updates are enabled
- Firewall is active and up to date
- Spyware and Malware protection is active and up to date
- Hard drive capacity, temperature and S.M.A.R.T. Data
- Unwanted software installed
- Important software uninstalled

Just because you are not a business, doesn't mean you shouldn't be protected like one.

The below chart outline what is included in each of our plans per machine, it is assumed there is a printer connected to each machine on the plan

	Home Premium	Home Plus	Home Basic
Preventive Maintenance Cleaning	Twice a year In Shop	Twice a year In Shop	Twice a year In Shop
Soule Solutions Support Suite	✓	✓	
AVG Cloud Care Business Class Anti-Virus	✓	✓	✓
Free Phone Support (Regular business Hours)	✓	✓	✓
Free Remote Support (Regular business Hours)	2 Hours/Mo	1 Hour/Mo	1 Hour/Mo
Network/Wireless Security Audit	✓	✓	
Data Backup (3-2-1 Model)	✓		
• Managed Unlimited Cloud Backup	✓		
• Internal Backup*	✓	✓	
• Backup testing	✓	✓	
Free Virus Removal	3 Times per Year	2 Times per Year	
Free Loaner Laptop	✓	✓	✓
Friends and Family Discount Card**	✓		
Future Labor Discount	20%	10%	
Monthly Cost	\$40	\$25	\$15
Yearly Cost (receive 2 months free)	\$400	\$250	\$150

*Internal backup requires a NAS Drive, dedicated computer or external hard drive to receive backups.

** One card for each machine on the plan, good for use by any friend or family member for 20% off labor for their own personal machine, good for the life of the plan.

Additional equipment if needed

Surge Protector/UPS (Battery Backup)	\$225/per computer
NAS Backup	
• 1TB RAID 1 w/External Backup	\$525
• 2TB RAID 1 w/External Backup	\$625
• 3TB RAID 1 w/External Backup	\$725
External USB 3.0 Hard Drive	
• 1TB	\$85
• 2TB	\$120
• 3TB	\$155